

My Captioning Experience

Sent comment to FCC on 7/10/04

The captioning on channels 2, 19 and 50 in Albuquerque are particularly bad a good lot of the time. Channel 19 (The WB network) very often has either no caption or captioning so garbled that it cannot be understood. This channel has my favorite programs, but I am unable to enjoy them because of the lack of quality captioning. This also happens with some frequency on channels 2 and 50. Channels 4, 7 and 13 do pretty good with the captioning, even on the newscasts and some commercials. It would also be nice if the channels that broadcast the older shows, like Little House on the Praire, Hogans Heros, Lassie, etc. could add captioning to their programming of those older shows. Not being able to hear tends to cut a person off somewhat from the world. It puts that person somewhat on the outside looking in. Having captioning brings deaf and hard of hearing back into society and helps us keep in touch with what is going on in the world (ie news) as well as being able to enjoy television. I will be glad when movie theatres have captioning so I can go out to the movies with friends and family again.